

Date reviewed August 2023

General Data Protection Regulation (GDPR) Policy

The General Data Protection Regulation (GDPR) took effect on May 25th 2018.

Choosing to join Proud 2 b Parents (P2bP), means you have placed a great deal of trust in our organisation. In sharing your personal information with us, we hope you benefit from the services we provide. With confidence comes responsibility and we take this very seriously, your information is your information, and Proud 2b Parents understand that which is why we are committed to respecting the privacy of those who visit any of our service (s)/events or our website.

We hope this Privacy Notice helps you to understand what information we correct, how we use it, and the rights that you have, for more information on your rights and how to exercise them, head straight to the 'Your Rights section'

This Privacy Notice applies if you visit one of our events, the website, or social media platforms, and receive our newsletter or any other services delivered by P2bP. We can change the terms of these Privacy Notes from time to time and you should check it regularly. The last update is shown at the top of this document. If we make any material changes, we will take steps to bring it to your attention

Please be aware this site is not intended for children, specifically anyone under the age of 16.

www.proud2bparents.co.uk info@proud2bparents.co.uk @proud2bparents



What is the P2bP Privacy Policy?

- This Privacy Policy will inform you of the nature of the personal information about you that is processed by us and how you can request that we delete, update, transfer it, and/or provide you with access to it.
- This Policy is intended to help you make informed decisions when using the website and services we provide. Please take a moment to read and understand it. Please note that it should be read in conjunction with our website terms and cookie policy.
- Please also note that this policy only applies to the use of your personal information obtained by the organisation. It does not apply to your personal information collected during your communication with third parties who might collect it for their own purposes, for example when attending a venue OR hosting an event for the organisation.

Who are we and what do we do?

This site and our services are operated by P2bP

P2bP is the data controller responsible for your personal information and is registered at the UK information commissioner's Office with reference number ZB228259

P2bP is a community interest company and is a nonprofit making business, our registration number is 8682786 and we are registered at Companies House.

How to contact us?

If you have any questions, about this Policy or wish to exercise your rights set out in this policy, please contact our friendly and helpful business support on :-

- info@proud2bparents.co.uk
- Registered address

(please note the business support works part-time)

Fulfillment of service:-

We collect and maintain personal information that you voluntarily submit to us during the use of this website or the services we provide, for example when you come to one of our monthly meetups, register for our newsletter, or complete our registration form.

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In providing these services, we may collect the following type of personal information

- Title, first name, and surname (both parents/carers)
- Sexual orientation
- Email Address
- Contact telephone number
- Number of children
- Age and date of birth of children
- Routes to parenthood
- Address or geographic location
- Ethnicity
- Gender identity

Your Feedback and the service we have provided?

From time to time we will ask you to provide feedback about the services we have provided you with in the form of a survey, anecdotal feedback, and social media polls. We collect the following types of personal information

- geographic location
- ethnicity
- sexual orientation
- opinions
- routes to parenthood
- ages of children

We use this information to help us improve the service provided by Proud 2 b Parents and within our organisation, and to assist with the selection of future products and services

Use of Emailing and Marketing

We will only send you marketing communication via email when you have consented to receive, it or where we have an alternative lawful right to do so.

How do we share your personal information?

We do not sell/or pass your personal information to any third parties. Your privacy is important to us and is kept solely for the use of Proud 2 b parents.

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How do we obtain your consent?

Where our use of your personal information requires your consent, you can provide such consent:-

- At the time we collect your personal information the instruction provided: or
- By informing us by email, or phone
- By completing the registration form online
- When attending one of our events/ activities

How long do we keep your personal information?

We will retain personal information relevant to the services for six years from the date of supply and in compliance with our obligations, under the EU General Data Protection Regulations (or similar legislation around the world.) We may then destroy such files without further notice or liability.

Regarding any other personal information we have processed, we will retain relevant personal information for a period of three years from the date of our last interaction with you.

If you have opted out of receiving marketing communication (newsletters) form us, we will need to retain certain personal information indefinitely so we do not send you marketing communication again.

If your information is only useful for a short period e.g for specific feedback on events we may delete it at the end of that period

Confidentiality and security of your personal information

We are committed to keeping the personal information you provide to us secure and will take reasonable precautions to protect your information from loss, misuse, or alteration.

Your rights?

If you ask us, we'll confirm whether we're processing your personal information and, if so, provide you with a copy of the personal information we hold.

Right to rectification, if you think any of your personal information that we hold is inaccurate, you have the right to request it is updated. We may ask you for evidence to show it is inaccurate

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Right to erasure (also known as the right to be forgotten) and the right to restriction of processing- you have the right to request that we stop processing, or delete, all of your personal information that we hold. If you exercise this right, we will keep a note of your name linked to the request and it won't prevent us from processing any new information you provided us subsequently.

You can ask us to delete or remove your personal information in some circumstances such as when we no longer need it or if you withdraw your consent (where applicable.)

You can ask us to 'block' or suppress the processing of your personal information in certain circumstances such as where you contest the accuracy of the personal information or you object to us processing it.

With effect from 25th May 2018, you have the right, in certain circumstances, to obtain personal information you've provided us with, in a structured, commonly used, and machine-readable format)

If we rely on your consent (or explicit consent) as our legal basis for processing your personal information, you have the right to withdraw that consent at any time.

You have the right to make a complaint, if you have a concern about any aspect of our policy practices, including the way we've handled your personal information, you can report it to the UK Information Commissioner's Office (ICO) you can find details about how to do this on the ICO website at https://ico.org.uk/concerns/ or by calling their helpline on 0303 123 1113.

If you have any general questions or want to exercise any of your rights please contact <u>info@proud2bparents.co.uk</u>. Our security procedures are to protect your personal information, which means that we may need to request proof of identity before we disclose personal information to you in response to any request.

The above rights may be limited in some circumstances, for example, if fulfilling your request reveals personal information about another person, if you ask us to delete information that we are required to have by law, or if we have a compelling legitimate interest to keep it. We will let you know if that is the case and will then only use your information for these purposes. You may also be unable to continue using our service if you want to stop processing your personal information

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